

SXSB Official Booking Policy

Effective Date: 05-05-2025

This Booking Policy applies to all clients, customers, and partners engaging SXSB for any construction-related services. By booking a job with SXSB, you acknowledge and agree to all terms set forth below.

1. General Availability

- SXSB conducts all consultation and construction services during **weekday business hours only**, which are:
Monday – Friday, 6:00 AM to 4:00 PM EST
 - **No work will be scheduled or performed** outside these hours unless an emergency situation is agreed upon in writing by both parties.
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2. Scheduling and Deposits

- All bookings require a **non-refundable deposit** to secure your time slot.
 - For **Small Jobs**: 50% of the quoted amount is due upfront.
 - For **Big Jobs**: 1/3 of the project total is due upon estimate approval.
 - This initial deposit covers scheduling, planning, material procurement, travel, and general overhead.
 - **Failure to pay the deposit voids the booking.**
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3. Client Responsibilities

- The client must ensure:
 - **Property access is granted** at the scheduled time.
 - **Work areas are prepared and safe** for commencement.
 - All necessary permissions or approvals (such as HOA, permits, etc.) are obtained in advance.
 - **If a client is not present, denies access, or is unprepared**, SXSB:
 - Will **not commence work**.
 - Will **retain the deposit**, which is **non-refundable**.
 - Will require the client to reschedule based on future availability.
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4. Weather & Uncontrollable Events

- If inclement weather (e.g., **rain, snow, freezing conditions, lightning, high winds**) or any **unforeseen natural event** makes work unsafe or impractical:
 - SXSB reserves the right to **reschedule the job** without penalty.
 - Deposits will be honored and **applied to the rescheduled date**.
 - The client will be notified of the rescheduling as soon as possible.
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5. Rescheduling Policy

- SXSB allows **one (1) client-initiated reschedule** without penalty if given **at least 48 hours' notice**.
 - Additional rescheduling, or notice given **under 48 hours**, will result in:
 - **Forfeiture of the deposit**, and
 - The need to submit a **new deposit** for any future booking.
 - **SXSB holds sole discretion** to accommodate additional changes based on workload and availability.
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6. Legal Binding and Enforcement

- This Booking Policy is part of the binding contract between the client and SXSB.
 - By paying a deposit or requesting service, the client agrees to this policy in full.
 - In the event of any dispute, both parties agree to:
 - Submit to the **jurisdiction of the state and county where SXSB is legally registered**.
 - Acknowledge that **SXSB, Sean Beaton, and SpicoliEnterprises.com are not liable** for work delays caused by weather, site conditions, or client-related obstacles.
 - Accept that any attempt to challenge this policy or seek damages for retained deposits will result in the **client assuming all legal and attorney costs** for both parties.
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7. Contact & Confirmation

Questions about your scheduled job or this policy can be directed via the **Contact Section** of the SXSB website or the Email address provided therein.

Payment of a deposit, or any service request submitted to SXSB, constitutes **full acceptance of this Booking Policy**.